

Terms and Conditions: Telkom SmartHome Bundles

1. Fixed line bundles

- Offers subject to infrastructure and customer availability
- Free installation for new customers only.
- Existing customers may opt for the free ADSL Self-Install Option.
- Standard T&C's for Telkom Calling Plans, Internet, Smart Plan and Telkom mobile data apply (visit www.telkom.co.za and www.telkommobile.co.za for details).
- Devices will only be inclusive subject to signing a 24 month contract.
- Bundles may not be customized
- All fixed line service calls in excess of one hour will be billed at the standard per second tariff, for the portion of the call in excess of one hour.,
- Mobile data is available on the Telkom mobile network only.
- Visit www.telkommobile.co.za/coverage to see if your area is covered.

2. 3G and LTE bundles

- Offers are subject to Telkom mobile 3G and LTE coverage availability. These may be viewed at <http://www.telkommobile.co.za/coverage/> or by SMSing the address (street name and suburb) at which you will be using the service to 43482 to confirm Telkom Mobile's 3G/LTE coverage.
- Standard Telkom LTE Terms and Condition apply. These may be viewed at www.telkommobile.co.za/plans/postpaid-lte/.
- Telkom mobile subscriber terms and conditions apply. These may be viewed at www.telkommobile.co.za/terms.
- Night Surfer is only available on the Telkom mobile Network (12am – 7am).
- Access to the LTE service requires an LTE enabled device.
- Offers are subject to a 24 month contract with respect to the 3 G offer and 36 month LTE contract.
- Devices will only be inclusive subject to signing a 24/36 month contract.
- Offers are only valid while stock last.

3. Devices (optional bolt on devices)

- Subject to signing a 24-month contract.
- Offers are only valid while stock last.
- The actual product may differ from the one advertised.

4. General:

- Errors and omissions are excluded.
- Prices are correct at the time of going to print
- RICA will apply
- Credit vetting will apply
- Offers are valid until 20 January 2015.

4. Samsung TV:

- Telkom's standard terms and conditions and product specific conditions apply (visit www.telkom.co.za and www.telkommobile.co.za for details)
- The offer is valid while stocks last
- The offer is only available to valid TV license holders
- Subscribers will have a 7 day grace period within which they are required to test their broadband connection (ADSL or LTE service) prior to the delivery of their SmartTV
- Smart TV Set-up includes connection to a Telkom WiFi (ADSL or LTE) router only.
- Due to physical location of existing Wi-Fi router additional WiFi extenders may be required to establish a stable connection.
- Additional WiFi extenders will be provided at an additional fee to be paid by the customer

- Images are for illustration purposes only, and the actual product may differ from what is portrayed.
- 2 year onsite support / warranty is provided by Infracol which may be contacted at:
 - Tel: 0861 463 7276
 - Email : calldesk@infracol.com
 - Web: www.infracol.com

5. Online channel

- Only new Telkom online customers, applying online qualify for a 20% discount for the first 3 months, of either the 24 / 36 month contract that the customer elects to enter into.
- Promotion valid till 31 December 2014.
- Customers cancelling the contract prematurely will be subjected to a reasonable early termination penalty

6. Social Networking and Education Add-on

6.1 General

- The promotional offer which includes data for use on the following websites and IM services is available until 31 March 2015.
- Data accessed via links or embedded content (for example YouTube, VOIP, Video Calling, Cloud/Storage services and e-mail via social networking and education services) will not qualify as free data but will count towards your monthly limit.
- Telkom reserves the right to change qualifying websites and services without prior notification during the promotional period. You are therefore advised to check whether the website you wish to access is listed on www.telkom.co.za before attempting to access any website or IM service.

6.2 Fixed Line: Telkom Internet

- Accessing identified Social Networking and Education services is subject to Telkom Internet Acceptable Use Policy
- Once your SoftCap limit is reached the social networking and education services will also be subjected to a SoftCap
- Total usage on identified websites and services can be viewed on by using the Telkom Internet Usage Tracking Tool

6.3 Telkom Mobile

- Accessing identified Social Networking and Education services is subject to Telkom mobile's Fair Usage Policy (2GB)
- Total usage on the identified websites and services can be viewed on www.telkom.co.za
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